



# AssurePoint™ Service for trophon® EPR

Reliability, operational efficiency and quality are essential to help protect your investment in trophon EPR high-level transducer disinfection system. GE Healthcare offers comprehensive and flexible service offerings to fit your needs and budgets. Offerings range from full-service agreements to in-house service that can augment the capabilities of your biomedical department.

- Empower your in-house biomedical engineers with on-site training and concierge support
- Leverage standard service offerings for complete peace of mind – including access to repair depot, labor, parts, loaners, etc.
- Draw on the experience of GE service engineers with deep domain knowledge of ultrasound



## AssurePoint Service Offerings

	AssurePoint Standard Two Year (POS)	AssurePoint Standard	AssurePoint Preventative Maintenance	AssurePoint In-house Assist	AssurePoint In-house On-site trophon Training
Repair depot	Included	Included		Only at depot	
Labor	Included	Included	PM labor only	Only at depot	
Parts	Included	Included	PM part only	20% discount at depot	
Loaner	Included	Additional cost			
Depot hours	Mon-Fri   8-5 pm	Mon-Fri   8-5 pm		Mon-Fri   8-5 pm	
PM frequency	One on-site annually	One on-site annually	One on-site annually	Excluded	
PM coverage	Mon-Fri   8-5 pm	Mon-Fri   8-5 pm	Mon-Fri   8-5 pm	In-house annually	
Technical support	Phone support	Phone support		Phone support	Phone support
5000 cycle refresh	Depot	Depot			In-house
Accessories	20% discount	20% discount	20% discount	20% discount	
Training				Online operational and PM course with one EPR software kit and one service support manual  20% discount on tuition on in-House on-site trophon training	For up to five biomedical engineers one day on-site  Perform annual PM, 5000 cycle refresh, record keeping, and corrective maintenance and repair

www.gehealthcare.com. Product may not be available in all countries and regions. Contact a GE Healthcare Representative for more information.

Data subject to change.

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